## **Chippewa County** Friend of the Court

#### Location:

Chippewa County Courthouse Annex 300 Court Street Sault Ste. Marie, MI 49783

### Mailing Address:

Friend of the Court Chippewa County Courthouse 300 Court Street Sault Ste. Marie, MI 49783

### Office Telephone: (906) 635-6347

Office FAX Number: (906) 635-7609

### Internet Access:

www.sault.com/~chippewa

3-Letter County Code 244

# **Menu Descriptions**

(After selecting English or Spanish)

# Main Menu

- 1. Child Support Payment and Enforcement Information
- 2. General County Information
- 3. Change Name/Address
- 4. Coupons, Direct Deposits, Redirect Notices
- 5. County Option

Docket ID #:	
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PIN: PINs are selected when the first call is

made. If you know the menu path, you may key

ahead at any time during the message. Notes:

**Chippewa County** Friend of the Court IVR

(Interactive Voice Response) (877) 543-2660

Case Information available 24 hours a day, 7 days a week

## HOW TO USE:

- 1. Dial the access number listed above. Select 1 for English or 2 for Spanish.
- 3. Choose Child Support Payment & Enforcement Information, General
- Information, Name & Address Change or Coupons and Direct Deposits section. 4. If Payment & Enforcement
- Information is selected, enter your Social Security Number. 5. For first time users, set Personal Identification Number (PIN). If PIN
- already exists, enter PIN. 6. Make selections from the menu.
- 7. Your inquiry can be ended at any time
- by hanging up.

## **Case Specific Information**

(Must enter SSN and PIN for Access)

### Child Support Payment and **Enforcement Information Menu**

- Payment Information
  - o Last Payment & Balance
    - o Last 3 Payments & Balance o Report Lost or Stolen Checks
    - o Direct Deposit Sign-up or Changes
    - o Last Month's Payment Summary
- Enforcement Information
- Show Cause Hearing Information
  - Bench Warrant Information
- Income Withholding Information Request for Forms and/or Hearings
- Choose from the list of available options
  - o Forms will be mailed in 3-5 business days